

What is Hillside Street?

We are working with Bristol City Council to reduce the number of vulnerable and homeless single people with mental health support needs, who are being placed in temporary accommodation.

Located in the Totterdown area of Bristol, Hillside Street is a supported housing scheme for homeless single people with mental health needs. Tenants receive support on a one-to-one basis to help them move towards independent living.

To become a tenant at Hillside Street, you need to have first been accepted by Bristol City Council as homeless and in priority need. Hillside Street is fully furnished and provides five rooms with

shared facilities and one studio flat. There is a communal lounge, laundry and garden, as well as a staff office.

We support people in their recovery journey by focusing on strengths, courage and dreams. Contrary to what many people believe, we know that most of us who experience mental illness go on to live full and rewarding lives. We believe that recovery is possible for everyone. Hope is central to all the work we do.

As part of your recovery, staff will support you to become ready to start training and education, or paid/voluntary employment through regular meetings in the first six months.

Who can I speak to about Hillside Street?

To get more information on how to apply for accommodation or make a referral, please call SecondStep on **(0117) 972 3360**.

For more information about SecondStep's other services, please contact us at:

SecondStep
9 Brunswick Square
Bristol BS2 8PE.

Call: (0117) 909 6630
www.second-step.co.uk

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Hillside Street

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Second Step provides a range of good quality housing projects and support services in Bristol, South Gloucestershire, BANES and North Somerset. These services are for people with mental health and other related support needs.

What support will I receive?

Everyone living in SecondStep accommodation gets support designed around his or her own individual needs. We provide tenants with a dedicated worker and together come up with a recovery plan, which sets out clear goals such as life skills, training, employment and move-on needs. This may also include getting support from other agencies.

The aim of Hillside Street is to act as a stepping stone to independent living. People will live at the project for between six to twelve months and staff from Bristol City Council and SecondStep will support you to find suitable accommodation to move on to.

Do I need a referral to use this service?

Yes – we accept referrals via the Housing Support Register at Bristol City Council. These can be made by asking at your local customer service point.

Who can use this service?

If you want to be considered for Hillside Street, you need to:

- have current mental health needs, requiring some level of support to live independently;
- be single and aged over 16;

- be homeless and willing to accept Hillside Street as short-term accommodation for between six to 12 months;
 - be willing to accept support as part of your tenancy or license agreement;
 - be eligible for housing benefit;
 - have basic daily living skills and have the ability to maintain your own home;
 - be able to manage your own medication if this has been prescribed;
 - agree to follow SecondStep's equal opportunities policy;
- and**
- not be a problematic drug user.

Will I need to pay anything?

We ask tenants to pay a small personal contribution to the running of Hillside Street, depending on how much income you have.

Most of our funding to run Hillside Street comes from the Government's 'Supporting People' programme.

What happens next?

If you are referred to Hillside Street, you will need to give us some background information about yourself. We will set up a meeting with you to look at your individual housing and support needs to see if we are able to help. We also need references from other professionals and will carry out a risk assessment.