



What is the Bed & Breakfast Support Service?

SecondStep has a team of workers providing support to people with mental health needs who are living in temporary B&B accommodation. The support we give is tailored to every individual's needs.

We can help you find alternative housing and, once you have found somewhere suitable, provide support to help you manage living in your own place.

Who can I speak to about the Bed & Breakfast Support Service?

To get more information, please call the Bed & Breakfast Support Service on:

(0117) 909 6367

or you can write to us at:

SecondStep, 9 Brunswick Square, Bristol BS2 8PE.

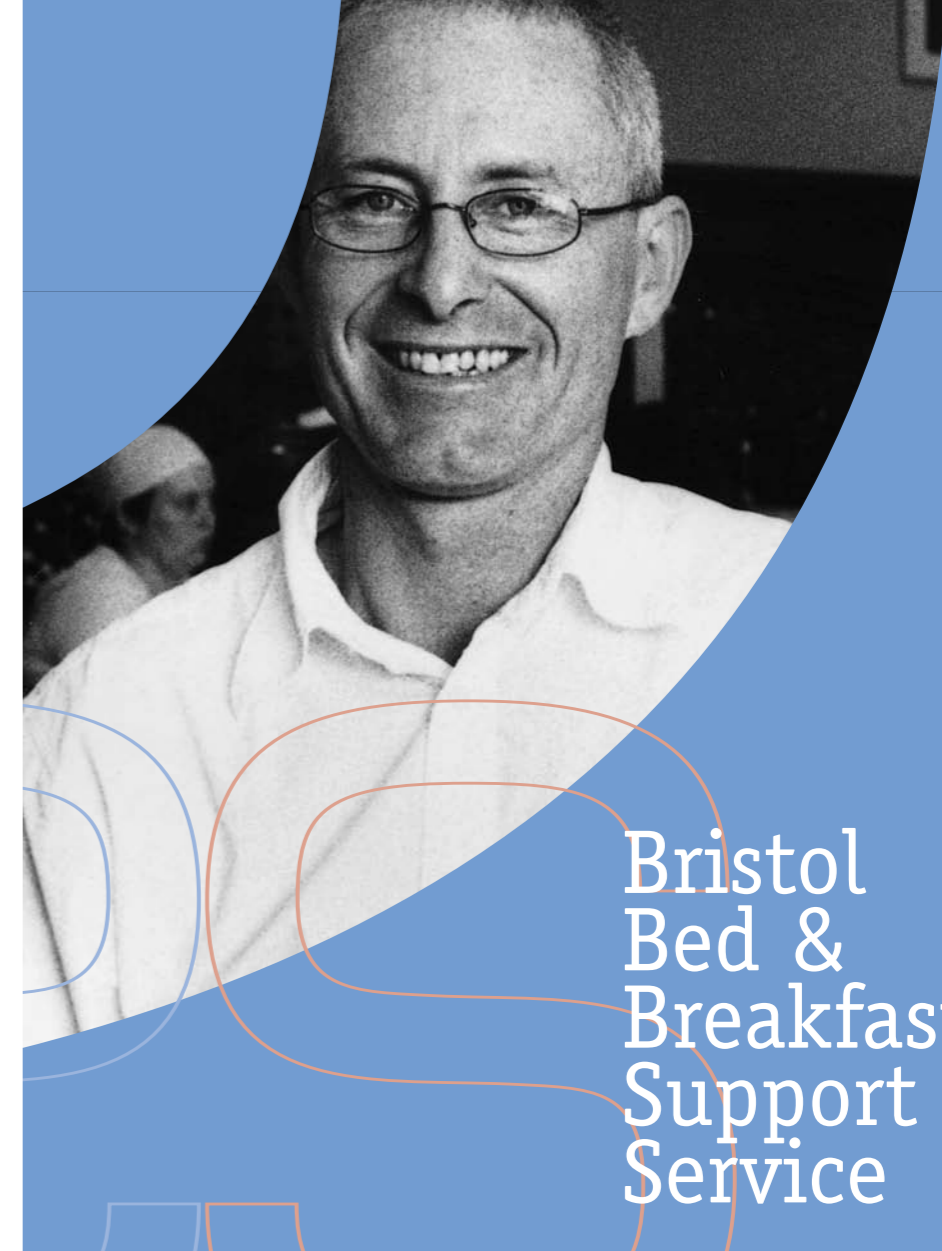
Tel: (0117) 909 6630

Email: b&b@second-step.co.uk

Web: www.second-step.co.uk

For information about SecondStep's other services, contact us on (0117) 909 6630

**2econd
Step**



**Bristol
Bed &
Breakfast
Support
Service**

**2econd
Step**

SecondStep provides a range of good quality housing projects and support services in Bristol, South Gloucestershire and North Somerset. These services are for people with mental health and other related support needs.

What support will I receive?

Everyone who comes to Second Step gets support designed around his or her own individual needs. We provide you with a dedicated worker and together come up with a support plan based on needs and interests.

We offer help and advice in all kinds of areas that you might be finding difficult. This could include support around benefits, budgeting your money, applying for grants, dealing with bills, writing letters and filling out forms, dealing with other agencies or simply having someone else to talk to.

Do I need a referral to use this service?

To use the Bed & Breakfast Support Service you need to be referred to us by Bristol City Council's Tenancy Support Service.

Who can use this service?

If you want to be considered for the Bed & Breakfast Support Service, you need to:

- have current mental health needs, requiring some level of support to live independently;
- be currently living in temporary Bed & Breakfast accommodation;
- be single and aged between 16 and 65 years old;
- have basic daily living skills and have the ability to maintain your own home;

- be able to take your own prescribed medication;
- and**
- agree to follow SecondStep's equal opportunities policy.

Please note: Sometimes we are limited in the support we can give to people with problematic drug or alcohol use. However, we will always look at people's individual needs and how we can best provide help.

Will I need to pay anything?

No – the support we provide is completely free. Most of our funding to run this service comes from the government's 'Supporting People' programme.

We will then set up a meeting with you to look at your individual housing and support needs to see if we are able to help.

If you have any particular concerns or questions, we can talk about these when we meet up. We will also ask you for references from other professionals.

What happens next?

If you are referred to SecondStep, you will need to fill in an application form and give us some background information about yourself.

